General Terms and Conditions of Participation

InDizajn 2027

10th–12th September 2027 | Arena Zagreb

1 EVENT ORGANISATION

1.1. The InDizajn exhibition is organised by Domus Nobilis d.o.o., Ulica kneza Borne 24/3, Zagreb, Personal Identification Number (OIB): 95477203184, registered with the Commercial Court in Zagreb under company registration number (MBS) 080574255 (hereinafter: the Organiser). Exhibitors may submit all requests and enquiries to the Organiser in writing by email to sajamindizajn@mmi.hr.

1.2. The InDizajn exhibition (hereinafter: the Fair) will take place from 10th to 12th September 2027.

1.3. The Fair will be open to visitors (the general public) daily from 10:00 to 20:00.

1.4. The Fair will be held at Arena Zagreb, Ulica Vice Vukova 8, 10000 Zagreb.

1.5. The Organiser reserves the right to change the venue and dates of the Fair.

1.6. If any of the above changes occur, the Organiser must notify exhibitors (hereinafter: the Exhibitor or Exhibitors) in writing no later than 90 days before the originally scheduled opening date. In that case, the Exhibitor is not entitled to cancel the Application or claim any damages from the Organiser. If Exhibitors receive notice of a change of venue and/or dates after the above deadline, the Exhibitor may withdraw its Application without being required to pay a portion of the exhibition fee. An exception applies to justified, unforeseeable circumstances beyond the Organiser's control and which the Organiser could not have foreseen, such as a coronavirus pandemic and the need to comply with prescribed epidemiological measures affecting the organisation and staging of the Fair. In such cases, the Organiser will notify Exhibitors in writing as soon as possible after becoming aware of the circumstances affecting the organisation and staging of the Fair. If the Fair does not take place due to these or similar unforeseeable circumstances, the Organiser will refund the amounts paid into its account by the Exhibitor for the rental of exhibition space.

1.7. The standard visitor admission price is EUR 9.00.

1.8. For groups of 10 or more people, the admission price is EUR 5.00 per person.

1.9. Children under seven years of age are admitted free of charge.

2 APPLICATION AND CONDITIONS OF PARTICIPATION

2.1. All legal entities and natural persons that have duly completed, signed and certified, and submitted the exhibition application form (hereinafter: the Application), and fulfilled the obligations arising from these General Terms and Conditions, are eligible to participate in the Fair.

2.2. The standard Application deadline is 1st June 2027. The final deadline for submitting an Application is 30 days before the Fair opens, provided exhibition space remains available.

2.3. The Exhibitor bears sole responsibility for any sanctions and fines arising from its breach of applicable laws and regulations of the Republic of Croatia.

2.4. Direct sales from exhibition spaces are permitted. Exhibitors must obtain all documentation and permits required by law. The Exhibitor bears full responsibility for incomplete documentation or missing permits.

2.5. Where the Exhibitor is subject to fiscalisation requirements, it must comply with the relevant laws and regulations and bears sole responsibility for any non-compliance.

2.6. If the Exhibitor sells products requiring sanitary or other permits, including product safety approvals, it must obtain these independently. The Exhibitor bears full responsibility for any failure to obtain the required permits.

2.7. By confirming the Application, the Organiser reserves exhibition space for the Exhibitor and incorporates its participation into preparations for the Fair. To ensure reliable planning, a confirmed reservation is binding for the entire agreed period. Subsequent withdrawal, failure to attend or non-use of the space does not release the Exhibitor from its obligation to pay the full agreed fee for the reserved space and services ordered. This provision does not exclude statutory rights that cannot be restricted by contract.

2.8. The Exhibitor must notify the Organiser in writing of any intention not to participate no later than 120 days before the Fair opens. Such notice does not, in itself, terminate the contract or alter the obligations under clause 2.7; amounts already paid are credited towards the agreed fee. A change of reservation holder or scope of participation requires the Organiser's written consent. Additional costs are charged only if they are not already covered by the agreed fee. If the contract is terminated, damages are calculated in accordance with the law, taking into account costs saved and benefits obtained from re-letting the same space. The same claim or loss will not be recovered twice.

2.9. The Organiser may reject an Exhibitor's Application in any of the following circumstances:

a) The Exhibitor has outstanding debts to the Organiser that have fallen due.

b) No exhibition space is available when the Application is submitted.

c) The Exhibitor is subject to bankruptcy or liquidation proceedings, or pre-bankruptcy settlement proceedings have been opened, when the Application is submitted.

d) The Exhibitor's business activities or range of products and services are inconsistent with the content and purpose of the Fair.

2.10. The Exhibitor selects its exhibition space from the hall floor plan showing the marked and numbered exhibition spaces, subject to availability.

2.11. The Exhibitor may not offer exhibition space for subletting to a third party without the Organiser's approval.

2.12. Where special circumstances require it, the Organiser may revoke a confirmed allocation and assign alternative exhibition space, including after confirmation of the allocation has been issued.

3 EXHIBITION SPACE

3.1. Exhibition spaces are offered on the basis of gross floor area, with their layout shown on the official Fair floor plan.

3.2. The rental price for exhibition space is EUR 159.00 per m^2 plus VAT.

3.3. Exhibitors may also exhibit in the Bazaar, a separate exhibition area subject to specific financial and organisational terms agreed directly with the Organiser following a written request to sajamindizajn@mmi.hr. For the avoidance of doubt, an Exhibitor exhibiting in the spaces referred to in clause 3.1 is not entitled to additional exhibition space within the Bazaar.

3.4. Where objectively necessary or requested by an Exhibitor, the Organiser may offer a different floor area by combining two or more smaller exhibition spaces into one larger space or dividing a larger space into several smaller spaces. The Organiser may also refuse an Exhibitor's request to combine or divide exhibition spaces for justified reasons.

3.5. Rental of exhibition space includes the selected gross floor area on a space-only basis, basic lighting mounted on a suspended aluminium structure, and invitations for business partners and clients, the number of which depends on the floor area rented. During the installation of the exhibition space, its individual dimensions may deviate by up to 5 cm from those indicated on the Fair floor plan.

3.6. If a 3.5 kW electrical connection (Schuko socket) is required, the Exhibitor must pay the Organiser a fee of EUR 100.00 plus VAT. Where needed, an Exhibitor may order an additional 3.5 kW connection at EUR 100.00 plus VAT by submitting a written request to the Organiser no later than 20th August 2027.

3.7. Exhibitors with special requirements for electrical services must submit a written request to the Organiser at sajamindizajn@mmi.hr no later than 20th August 2027.

3.8. Exhibitors that apply by 1st June must submit the conceptual design and detailed construction plans for their exhibition space to the Organiser no later than 15th June 2027. Exhibitors applying after 1st June must submit these within 15 days of their Application. The Organiser may reject the proposed design and construction plans and require the Exhibitor to submit a revised proposal.

3.9. If the Exhibitor cannot install partition walls and floor coverings independently, it may arrange these works with the Organiser at the official rates to be provided. A written request for these additional stand-fitting works must be submitted within 30 days of the Application and no later than 15th June 2027, after which detailed arrangements will be agreed. Exhibitors applying after 1st June must submit their request for stand fitting immediately upon submitting their Application.

3.10. Exhibitors wishing to organise promotional activities outside the exhibition hall, including in the foyers outside the hall, must agree the terms exclusively with the Organiser by submitting a written request no later than 1st September 2027. If an Exhibitor carries out promotional activities outside the exhibition hall without the Organiser's approval, the Organiser will charge a one-off penalty of EUR 1,400.00 plus VAT, payable immediately upon receipt of the relevant invoice, without any deferred payment period.

3.11. Any promotion of the Exhibitor's product range outside its own exhibition space but within the exhibition hall must be notified to the Organiser in advance. The Organiser may refuse such activities if they interfere with other activities at the Fair.

3.12. The Exhibitor may not conduct promotional activities outside its own exhibition space for products of its partners or clients that have not rented exhibition space at the Fair.

3.13. Throughout the Fair's opening hours, the Exhibitor must maintain a continuous presence in its rented space, care for all exhibits and equipment, and dispose of its own waste at its own expense at the designated locations provided by the Organiser. All Exhibitors will be notified of these locations by email. The Exhibitor must independently arrange the disposal of construction waste, such as plasterboard and similar materials, at designated disposal sites.

3.14. The Exhibitor must observe the daily attendance schedule for its exhibition space: arrival within the 30 minutes before visitors are admitted and departure within 30 minutes after the Fair closes to visitors. Daily deliveries may take place only outside public opening hours, in accordance with the Organiser's instructions, through the designated northern goods entrance. The Organiser must receive written notice at least 12 hours before the planned delivery, stating the delivery vehicle's registration number. Exceptional requests for deliveries between 10:00 and 20:00 must also be submitted to the Organiser in writing at least 12 hours in advance and must explain the reason for the exceptional delivery. In both cases, goods may only be carried by hand; pallet trucks, forklifts and other wheeled transport equipment may not be used.

3.15. For non-compliance with the obligations in clauses 3.11, 3.12, 3.13 or 3.14, the Organiser will charge the Exhibitor a fixed penalty of EUR 1,400.00 plus VAT for each day of non-compliance.

3.16. All stand construction work must be completed at least 12 hours before the Fair opens, and all exhibits must be installed at least six hours before opening. Failure to meet these deadlines will result in a penalty of EUR 500.00 plus VAT for each hour of delay. If the exhibition space is not ready two hours or less before the official opening, the Organiser will charge the Exhibitor a fixed fee of EUR 2,000.00 plus VAT, payable within 24 hours.

3.17. The Exhibitor must complete all clearance and dismantling work of the exhibition space falling within the scope of a subcontractor arranged by the Organiser no later than 10:00 on 13th September 2027. Work not falling within that subcontractor's scope must be completed no later than 12:00 on the same day. Failure to meet the applicable deadline will result in a penalty of EUR 700.00 plus VAT for each hour of delay.

3.18. Each Exhibitor must comply with its allocated preparation and access schedule, which the Organiser will provide no later than seven days before stand assembly begins.

3.19. No later than 15 days before preparations for the Fair begin, the Exhibitor must provide the Organiser with a list of all persons working on the preparation or construction of its exhibition space, together with a list of all delivery vehicles and their registration numbers.

3.20. Preparations for the Fair are scheduled to begin on 6th September 2027. The Organiser will notify Exhibitors in writing of the detailed schedule no later than 30th August 2027.

3.21. Only the northern goods entrance may be used for set-up and dismantling (the delivery vehicle entrance on the eastern side, opposite the Lidl store).

3.22. The price per m² of exhibition space includes basic overnight security outside the Fair's opening hours.

4 PAYMENT TERMS

4.1. Upon receipt of the duly signed and certified Application and reservation of the requested exhibition space, the Organiser will issue a quotation for the total exhibition fee. The Exhibitor must pay 50% of the total amount within seven calendar days of receiving the quotation. If payment is not made within this period, the Organiser may cancel the Application or reservation of the selected space. If payment is made on time, the Exhibitor must pay the remaining fee in two instalments: 30% by 1st March 2027 and the remaining 20% no later than 1st July 2027.

4.2. The Organiser will countersign and certify the Application and return it to the Exhibitor. The Application will then constitute a contract binding both parties to fulfil the contractual obligations set out in these General Terms and Conditions of Participation.

4.3. Payment is deemed duly made when the funds are credited to the Organiser's account with KentBank: HR9841240031199023822, Raiffeisen Bank: HR9024840081135126776, or Erste Bank: HR4524020061100471881. The Exhibitor must email proof of payment to the Organiser at sajamindizajn@mmi.hr.

4.4. If the Exhibitor fails to pay the full agreed amount by the deadlines above, or if the full amount has not been paid by 1st July 2027, the Organiser may cancel the Application and the Exhibitor's right to exhibit without observing a notice period and may retain amounts already paid as compensation for losses arising from the breach of contract.

4.5. Exhibitors applying after 1st July must pay the exhibition fee in full within seven days of receiving the Organiser's financial quotation. Otherwise, the Organiser may cancel the Application and the right to exhibit.

4.6. The Organiser will issue the Exhibitor's invoice in September, or in the month in which the exhibition space rental service is provided. For each payment received in the months preceding September, the Organiser will issue an advance payment invoice in the relevant month. The advance payment invoices will be reversed when the invoice is issued in September.

4.7. Any objection to an invoice must be submitted to the Organiser in writing within seven days of the invoice date.

5 TECHNICAL INFORMATION

5.1. If the Exhibitor orders the service, the Organiser and its subcontractors will provide one 3.5 kW Schuko socket at floor level alongside a wall within the Exhibitor's stand. Any further electrical cabling required must be arranged and paid for by the Exhibitor.

5.2. If the Exhibitor cannot arrange cabling within its exhibition space, the Organiser may provide this service following advance notice submitted no later than 15 days before stand assembly begins. Separate terms will be agreed according to the complexity of the service.

5.3. To ensure system safety and adequate supply, an Exhibitor intending to use more than 3.5 kW of electrical power must notify the Organiser in writing no later than 20th August 2027.

5.4. Drilling into, damaging or permanently altering the Arena floor is prohibited. If this occurs, the costs of restoring the floor to its original condition will be invoiced.

5.5. Exhibitors must dispose of their municipal waste in the designated containers for mixed municipal waste, paper and plastic, located on the north-eastern side of the Arena beneath the stairs, or at another location within the Arena as directed by the Organiser.

5.6. Exhibitors must remove their own small and bulky waste from exhibition spaces daily throughout the Fair and during set-up and dismantling, and take it to the containers referred to in clause 5.5. If they fail to do so, the Organiser will arrange removal on their behalf and invoice the Exhibitor for the service.

5.7. Waste arising from stand set-up and dismantling that may not be placed in the containers referred to in clause 5.5, including chipboard, plasterboard, carpets, scrap metal and glass, must be removed from the Arena by Exhibitors or contractors and taken to a designated disposal site. Compliance will be strictly monitored. If an Exhibitor leaves such waste within the Arena, the Organiser will arrange its removal on the Exhibitor's behalf and charge the actual removal cost.

5.8. The Organiser will strictly monitor and promptly address improper waste disposal in the foyer of the main exhibition hall, at the northern goods entrance and at other undesignated locations.

5.9. Smoking is prohibited in the hall where the Fair is held.

5.10. During stand assembly and dismantling, only electrically or gas-powered forklifts and manual pallet trucks may enter the hall. Arena Zagreb does not own this equipment and therefore cannot make it available.

5.11. Exhibitors may arrange forklift services with the Organiser or an external service provider. The Organiser will inform Exhibitors of these arrangements no later than 15 days before stand assembly begins.

5.12. Partition walls are 2.72 m high. The maximum permitted height of partition walls and floor-standing advertising displays is 3 m. The rear surfaces of partition walls and other elements above 2.72 m that adjoin a neighbouring stand must be painted white on the side facing that stand, with no visible supporting structures, text or graphics. Each Exhibitor must fully enclose the partition walls adjoining neighbouring exhibitors along their entire length and width, and close off the exposed thickness of the wall structure facing the aisle.

5.13. Without the Organiser's consent, Exhibitors may not use gas, pressurised cylinders or open flames for demonstrations, space heating or cooking. The display, use, storage and sale of highly flammable or explosive materials and goods are prohibited.

5.14. Water supply and drainage connections cannot be provided within the exhibition area.

6 SPECIAL PROVISIONS

6.1. Marketing and other activities within the Fair premises but outside the Exhibitor's own space require the Organiser's written approval following a written request sent to sajamindizajn@mmi.hr. Such activities include filming, catering, sales and leaflet distribution, among others.

6.2. Any media appearance organised by the Exhibitor in connection with the Fair must be notified to the Organiser at least 24 hours in advance.

6.3. Inclusion in the list of Exhibitors published at www.indizajnsajam.hr is mandatory and free of charge. Due to technical limitations, only one Exhibitor can be identified for each stand location on the online floor plan.

6.4. Every participant representing the Exhibitor within its exhibition space will have an official accreditation badge or wristband and will be authorised to receive all notices from the Organiser that are not sent by email.

6.5. Accreditation badges or wristbands enabling the participants referred to in clause 6.4 to enter and leave the hall freely are non-transferable and must be worn. By 20th August 2027, Exhibitors must specify the total number of badges or wristbands required by authorised persons during the three days of the Fair.

6.6. Exhibitors renting up to 30 m² receive 10 single-entry invitations for business partners and clients; those renting 31 to 60 m² receive 20 invitations; those renting 61 to 90 m² receive 30 invitations; and those renting more than 91 m² receive 40 invitations. Each invitation is valid for one admission on any day of the Fair.

6.7. Exhibitors purchasing 10 or more additional Fair invitations receive a 50% discount, reducing the price to EUR 4.50 per invitation. The standard price of EUR 9.00 per invitation applies to purchases of nine or fewer invitations.

6.8. Any activity that obstructs other Exhibitors or visitors, or disturbs them through noise, is prohibited.

6.9. The maximum permitted sound level for each exhibition space is 30 dB.

6.10. Playing music within the Exhibitor's exhibition space is subject to the Copyright and Related Rights Act. The Exhibitor assumes all financial and non-financial liability for the resulting obligations. The Exhibitor also assumes full responsibility for any third-party claims concerning the musical repertoire and undertakes to take over the handling of any proceedings brought against the Organiser in connection with music played or broadcast within the exhibition space. In addition, the Exhibitor must compensate the Organiser in full for any loss caused by claims made by third-party natural persons or legal entities.

6.11. During preparations, the Fair itself and dismantling, the Organiser may freely take photographs and make video and audio recordings within rented exhibition spaces and use them for its own and general purposes without prior approval from the persons recorded and/or the Exhibitor. The Organiser is not obliged to provide any individual Exhibitor with a specified number of photographs or to ensure that every Exhibitor is represented in photographic or video materials.

6.12. Further to the preceding clause, each Exhibitor may engage its own official photographer to provide dedicated photography services for its exhibition space and produce photographic or video materials of the required quality and quantity.

6.13. Security of the Fair premises outside opening hours is the responsibility of Arena Zagreb or the security company Bilić-Erić. The Organiser bears the full cost.

6.14. The Organiser is responsible for arranging security within the Fair premises during opening hours, outside and around Exhibitors' exhibition spaces.

6.15. The Exhibitor must insure its exhibits and equipment within its exhibition space at its own expense.

6.16. If any loss or damage occurs within an exhibition space during opening hours, including theft or physical damage, the Organiser shall not be liable under any circumstances. The Exhibitor must report the incident to the nearest police station as soon as possible.

6.17. The Exhibitor is liable for damage or accidents affecting the Organiser, other Exhibitors or persons within the exhibition space where caused by the Exhibitor or its staff.

6.18. Any dispute shall fall within the jurisdiction of the court in Zagreb.

6.19. All enquiries must be submitted by the Exhibitor to the Organiser in writing at sajamindizajn@mmi.hr.

6.20. Communications between the Organiser and the Exhibitor for the purpose of fulfilling obligations under these Terms and Conditions will primarily take place by email, which constitutes a valid means of communication fully equivalent to written correspondence. Accordingly, the date on which an email is sent is deemed the date of receipt of the correspondence, equivalent to receipt of a registered letter.